



We offer child consultation service. (*Jidosodanjo* or Child Consultation Center)

~ Hoping for the happiness of all children ~

- ◆ Consultation about any issues with children under 18 is welcome.
- ◆ No fees are required, and all information is treated on a strictly confidential basis.



Sample issues for consultation

Issues with taking care of children

- Parents fell ill.
- Parents are divorced, and there is no one to raise the children.
- Parents are too poor to take care of their children.
- Parents cannot help but giving their children severe scolding when they cry for no reason or don't do what they were told to do.

Issues with child's disability

- Parents worry if their children are slower than other children in a way they talk, exercise, or play with friends.

Issues with child's personality

- The child doesn't go to school.
- The child is restless.
- The child becomes violent in their home. Parents worry that their child has problems with their character or behavior.

Issues with child's bad behavior

- The child tells a lie.
- The child steals and or shoplifts.
- The child hurts other people. Parents worry because their children do bad things over and over again.



***Jidosodanjo* or Child Consultation Center is a specialized prefectural institution that helps Gunma citizens bring up their children by offering consultation. Please feel free to use our service.**



How to use our consultation service



You are anxious about your child-rearing.
You have problems with raising your children but
don't have anyone to talk to about your problem.
You don't know who can help you find solutions to
your problem.

※ Only Japanese is spoken here. If you don't speak Japanese, please call with someone who can.

Call “CHILD HOTLINE 24”.

Toll-free number

0120-783-884

Mobile phone number

027-263-1100

E-mail

kodomo-soudan@pref.gunma.lg.jp

The number is for *Chuo Jidosodanjo* or the Central Child Consultation Center. It's open 24/7 and 365 days. Calls can be anonymous.

We will refer you to someone else when it is applicable. If you require interpreting services, please contact the following party.

- Gunma Association of Tourism, Local Products and International Exchange

Telephone number 027-243-7271

(Business hours: 8:30-17:00 Monday thru Friday)

Website: <http://www.gtia.jp/kokusai/english/>

- ※ Please note that their service may not be available for certain languages and on certain days. For details, please contact the Association.

※ For *Jidosodanjo* or the Center to offer the right support, they may visit the caller's home to check the circumstances.



Your local municipal office offers consultation service.

**Call “CHILD HOTLINE 24”, and you will be informed
of the number to your municipality's consultation.**